

Who is Involved

Leadership/Management, Governance

ROMA Module

Module 6: Observing Achievement of Results Using Outcome Scales and Matrices

Module 7: Managing Performance with the Logic Model

Organizational Standards

Standards: 4.1, 4.4, 6.5, 7.4, 7.5, 7.6, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 8.8, 8.9, 8.10, 8.11, 9.3, 9.4

Documents Required

Organizational Standards for CEEs

Performance appraisal

Completed audit

Agency-wide budget

Tools and Resources Available

TDHCA Expectations for Boards

Agency Strategic Plan

CAP Plan Requirements: CSBG Eligible Entities Webpage

* Evaluation of Case Management Services and TOP Program

* Performance Statement

Outcomes and program adjustments

Annual Survey

Organizational Standards Resources and Calendar

Organizational Standards Self-Assessment

Fiscal and Performance Dashboards

Strategic Questioning

Did we follow our Plan?

Did our agency meet the Organizational Standards?

Does the data show consistency?

Have I met the service, reporting and fiscal benchmarks appropriately? What changes are needed?

What have we learned?

What do we recommend?

What do we need to do differently?

Assessment

Monthly/Quarterly

* Performance and fiscal reports

Annually- Analysis of performance:

* staff, volunteers, resources, training

* pre/post assessment

* planned vs. implemented

* strengthen vs. abandon

Every 3 years - Community needs assessment:

* Qualitative and Quantitative Data

