## TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

PUBLIC HEARING

ON

DRAFT HOUSING AND HEALTH SERVICES COORDINATION COUNCIL 2014-15 BIENNIAL PLAN

Room 1-100 William B. Travis Building 1701 N. Congress Avenue Austin, Texas

> Tuesday, June 24, 2014 1:06 p.m.

BEFORE:

TERRI RICHARD, HHSCC Coordinator

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MS. RICHARD: Welcome to the public hearing. Today is Tuesday, June 24, and I'm Terri Richard. here to talk about and to allow public comment for the Housing and Health Services Coordination Council 2014-2015 Biennial Plan.

The document may be found on the following website: www.tdhca.state.tx.us, and then just go to the council's website and then there is a button for Biennial Plans. You can also request a paper copy of the plan just by contacting the Housing Resource Center at P.O. Box 13941, Austin, Texas 78711-3941, or you can just pick up the phone and give me a call. My number is 512-475-2953.

We are representatives of the Texas Department of Housing and Community Affairs, and we're here to receive comments from stakeholders and the general public regarding the plan. The hearings give the opportunity for the public to provide input into the plan prior to submission to the Office of the Governor and the Legislative Budget Board on August 1, 2014.

The plan includes an overview of the council, definitions of service-enriched housing, the importance of service-enriched housing, council activities over the last three years, and overview of the State of Texas

Comprehensive Analysis of Service-Enriched Housing Finance Practices final report and council recommendations for the 2014-2015 biennium.

This is the third biennial plan, and so with this plan we tried to take a broader look at service-enriched housing in Texas, as well as other states. We contracted with the Technical Assistance Collaborative to identify best practices in six other states, and focused the recommendations on three of that organization's recommendations. You'll also see more about services in this report, including additional resources from the legislature and federal funding opportunities.

So just want to remind you, if you have not already done so, please turn off your phone. For anyone interested in speaking, I'd just ask you to fill out a witness affirmation form and note the topic you wish to discuss. Also, as you speak, please provide your name and who you represent. We're here to accept public comment and will not be able to respond to questions about the plan. The comment period for the biennial plan started last Friday, June 13, and it's going to end this Friday, June 27. Any comment received at this public hearing will be considered official public comment for these documents.

The Housing and Health Services Coordination

Council was authorized by the 81st Legislature in 2009, based on recommendations from the Legislative Budget
Board. The council includes 17 members: the executive director of the Texas Department of Housing and Community Affairs serves as the council chair, and then we have eight members appointed by the governor and eight other members that are state agency representatives. The council meets quarterly. We typically meet in January, April, July and October. The Texas Department of Housing and Community Affairs provides clerical and advisory support.

And we have our executive director of the Texas Department of Housing and Community Affairs and the chair of the council here. If you'd like to say a few words?

MR. IRVINE: Thank you very much. Welcome to this hearing.

I just want to say, on a personal note, that

service-enriched housing really is important.

Everybody's home needs to work for them. My home needs to work for me, your home needs to work for you, and for persons with disabilities, often that entails a need for accessibility and it also entails a need for additional services. I have a member in my household who receives services that come to the house, and I've got to tell

you, it's pretty darn wonderful that those services can be brought to my son.

I think that being able to live in a home of your own choice is very impactful. It's one of the most important and wonderful self-determinant things we do, and service-enriched housing helps all Texans to meet those objectives.

The council, as Terri said, does meet quarterly. We certainly invite not just public comment at council meetings but public engagement. Council meetings are always open meetings, they are posted on our website, and we invite people to come and talk to us, engage us, bring us ideas, bring us questions, challenges.

I think that the council was conceived primarily as a way for the state government agencies to get into dialogue and understand each other's needs and limitations better, but I also think it's a great setting for the larger opportunity of understanding challenges and fashioning solutions. So everybody reading this transcript, you are invited to engage and participate.

As Terri said, today is not, strictly speaking, that type of engagement, this is just formal public comment on the plan document that's been published, and look forward to receiving public comment.

MS. RICHARD: Thank you, Tim.

We do have someone who would like to give some public testimony. Tanya, if you would like to come up and speak in front of the microphone.

MR. IRVINE: Just identify who you are and whose behalf you're speaking.

MS. LAVELLE: Absolutely. Good afternoon. My name is Tanya Lavelle. I do policy for Easter Seals of Central Texas. At Easter Seals of Central Texas we've been providing a lot of community services for over 75 years, including multiple housing programs. Some of the programs we provide are TBRA, we do Home of Your Own, Amy Young, as well as Section 811 units.

The lack of affordable housing is a huge issue, and it's evidenced by the tremendous waiting lists at not just Easter Seals but that lots for different housing providers keep over the rest of the state. And affordable accessible housing is really something that we at Easter Seals focus on and we're very happy to be able to comment on this pretty great plan today.

So just a couple of kind of general comments I wanted to make. The first one is kind of delineating between service-enriched housing and permanent supportive housing. They are two different things. I think, at least the way we see it, permanent supportive housing is

a type of service-enriched housing but they're not the same thing. Not all permanent supportive housing models are integrated, which is a big concern for the disability community. The majority of people that we serve want to live in more integrated settings, not just integrated within their community but also within the actual development that they live in.

It's important that, as a state, we don't invest all of our housing dollars in one type of model, especially one that does not necessarily serve a large chunk of the population that we're trying to help through this program.

Additionally, I'm very excited to see the TAC report so heavily referenced in the biennial plan. They really did a great job with the report and it really does paint a great roadmap for Texas moving forward on how to kind of build capacity for service-enriched housing. So that was great to see in the report.

So my first kind of more focused comment is about the recommendation to develop state funding mechanisms for housing programs in Texas. As was evidenced in the TAC report, all six states that they focused on invest their own GR in their housing programs for service-enriched housing. It's true that Texas has been doing a fairly good job at bringing down federal

dollars, but the waiting lists really indicate that we've got to do something else. And so really, the way that we see as being the best fix to this is investing our own state GR to create programs that are really going to serve the needs of Texans and the needs of the disability population here.

So one way that we sort of saw this kind of happen a little bit last session was through DSHS, their mental health housing vouchers that they created, and that really is kind of one way that we can go about this, maybe using that as a pilot, trying to see how we could develop that into a more robust, longer term, disability-neutral program. They already made a little bit of investment at the state level, the legislature says this is something we're interested in, so I think it would be great if we sort of took that and ran with it, at least using it as a possible base as a beginning for ideas moving forward.

In the report we would like to see some stronger language about recommendations about actually creating these funding mechanisms. The legislature really does need your guidance on how to do this. As advocates we do say, often, the same thing session after session, and I think really it is impactful when we have an agency behind us saying that they are not just sort of

talking, they have reason to be doing this, we support them. That, I think, really makes what we say more impactful.

about actual recommendations. And another way to possibly do that would be to follow in the Sunset report route within DADS where they said they wanted to close some of the SSLCs. Really advocating to invest that money in community services would be a fantastic way to help people both transitioning out of institutions, as well as people within the community who have been waiting for these types of services. So that's something that we've identified as kind of a recommendation we'd like to see moving forward in terms of funding mechanisms.

Another thing that we really liked in the report was making ADRCs local lead agencies. Local lead agencies are identified as a best practice within the TAC report, and their role is to coordinate community services and be a point of contact for landlords. I personally spent a lot of my last two years as a fellow studying North Carolina's housing model in depth, and the local lead agencies are really a huge component of their success because it makes it easier for landlords to sort of buy into the program.

That is sort of a concern that we've seen when

we talk to people about it, kind of landlords are worried about what happens if a resident doesn't pay or if a resident falls into a crisis. Having local lead agencies really creates a conflict-free case management component of this, and it's kind of like a little pyramid and allows the housing agency to deal with housing, the housing agency to deal with services, the local lead agency to help tenants and maintain the relationship between them and the landlord.

Another thing we'd like to mention is the increased QAP points for service-enriched housing.

Increasing the points is another best practice that was reported in the TAC report and was actually a recommendation from the last biennial report. It's an incentive for all parties to work together to better the lives of people with disabilities, and I know that you guys in the agency did consider doing it last QAP and we were pretty upset to see that not come to fruition, and we would like to encourage you guys as an agency, as well as to kind of be a little more direct in the report saying that this is a really big issue and that making more points for Section 811 would really help to bolster the quality and the availability of service-enriched housing in Texas.

Kind of along the lines of the QAP points, we

were very much in favor of increasing the points for developers willing to provide case management on site.

That's another tremendous benefit to service-enriched housing, and having people on site is another way to kind of ease landlord concern about participating in programs like this. And we also are in favor of increasing the points for more deeply affordable units.

And kind of finally, my last comment has to do with kind of barriers to housing. If we're going to try and fix service-enriched housing in Texas, it's going to take a while, and so one of the main things that we as an agency feel that we need to do is maintain the integrity of the programs we already have going. We believe that is the council's place to make recommendations to ensure the sanctity of the programs we already have, including Amy Young and the Home of Your Own program. We really want to make sure that these programs are serving the people that they are meant to serve and that they are able to function in the way that they need to function to serve people that currently could benefit from service-enriched housing but simply can't access it.

So recommendations we'd like to see specifically in the report regarding those programs would be to make sure that Amy Young dollars can be spent modifying mobile homes, which at Easter Seals is where we

get the majority for our applicants. Since we have no longer been able to serve these people, it's been a tremendous barrier to housing for people with disabilities, especially with the people in rural areas that we try and serve.

And the last recommendation would be to make sure that the Home of Your Own program is properly funded which, because of the switch to the reservation system, even with the small set-aside, it doesn't really exist within ours anymore, we can't really serve anybody because of the way that the money is now being doled out. And that's a program that has really benefitted a lot of people with disabilities who want to achieve the dream of homeownership, but because of the way it's now being funded, we are unable to serve anybody.

So that's all I have to say, and thank you very much for the opportunity to comment, and good job on the report.

MS. RICHARD: Thank you, Tanya, appreciate it.

We don't have anyone else that would like to make any further comment, so there being no one else, we will conclude the hearing. And thank you again.

(Whereupon, at 1:19 p.m., the public hearing was concluded.)

## <u>CERTIFICATE</u>

IN RE: HHSCC 2014-2015 Biennial Plan

LOCATION: Austin, Texas

DATE: June 24, 2014

I do hereby certify that the foregoing pages, numbers 1 through 14, inclusive, are the true, accurate, and complete transcript prepared from the verbal recording made by electronic recording by Nancy H. King before the Texas Department of Housing and Community Affairs.

 (Transcriber) 6/27/2014 (Date)

On the Record Reporting 3636 Executive Ctr Dr., G-22 Austin, Texas 78731