

# Cross Agency Education & Training Committee Meeting Minutes

**Meeting Date:** January 5<sup>th</sup>, 2010, 2:00pm – 4:00pm

**Committee Members Present:** Jimmy Carmichael, Kenneth Darden, Doni Van Ryswyk, Mark Wyatt, Sherri Gothart-Barron, Nick Dauster, & Amy Granberry

**TDHCA Staff Present:** Brooke Boston, Ashley Schweickart, David Johnson, & Marshall Mitchell

## **Discussion of duties per the governing statutes:**

- Outline of duties:
  - Cross-educate staff with expertise in both housing and support services
  - Identify opportunities to provide technical assistance

## **Discussion of how to create “no wrong door”**

- Identification of current issues:
  - Difficult to access services, had to know what to look for
  - Support service staff not knowledgeable about housing
  - Institutional knowledge/memory is a huge component in support services and there is no training curriculum to pass that knowledge to successors
- Components of a “no wrong door” system
  - Easy to use and consumer friendly
  - One online “One Stop Shop”
  - Consumer will be able to enter some information and receive a list of potential sources of aid
  - Training will be a huge component of the “no wrong door” system
    - 2 critical types of training
      - State to state training
      - State to local training
  - Could work with 211 to not reinvent the wheel – great example of local coordination
  - TDRA visits most rural judges in a 5 year period, could distribute information about HHSCC initiatives

## **Staff Assignments**

- The committee directed staff to create a template of potential training modules for the next committee meeting
- Staff to invite testimony from those who coordinate local provider networks