

Manufactured Housing Division

2025 Enforcement Orders

Subject: Fleetwood Homes, Inc
Order Number: MHD20250001
Type of Order: Consent Order

License Number: MHDMAN00000472
Date Issued: January 17, 2025
Complaint Number: MHD2024000639-W

Penalty: Manufactured was assessed a \$500.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.356(e) by failing to fully correct the deficiencies identified in the Director's Manufacturer's Warranty Order.

Subject: Quay Dock Mobile Home Solutions
Order Number: MHD20250002
Type of Order: Consent Order

License Number: MHDINS00004763
Date Issued: December 30, 2024
Complaint Number: MHD2024000429-W

Penalty: Installer was assessed a \$500.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.356(e) by failing to fully correct the deficiencies identified in the Director's installer's Warranty Order.

Subject: Heartland Living, LLC
Order Number: MHD20250003
Type of Order: Default Order

License Number: MHDRET00037888
Date Issued: January 23, 2025
Complaint Number: MHD2025000111-LRV

Penalty: Retailer was assessed a \$500.00 administrative penalty.

Type of Violation: TEX. OCC. CODE § 1201.206 (c), which states that not later than the 60th day after the date of each subsequent sale or transfer of a home that is considered to be personal property, the seller or transferor shall provide to the department a completed application for the issuance of a new statement of ownership.

Subject: Genesis Manufactured Homes LLC
Order Number: MHD20250004
Type of Order: Default Order

License Number: MHDINS00004670
Date Issued: January 27, 2025
Complaint Number: MHD2024000619-W

Penalty: Installer was assessed a \$500.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.356(e) by failing to fully correct the deficiencies identified in the Director's installer's Warranty Order.

Subject: TNMH LLC
Order Number: MHD20250005
Type of Order: Consent Order
MHD2024000634-LRV

License Number: MHDRET00037928
Date Issued: January 30, 2025
Complaint Number: MHD2024000626-LRV &

Manufactured Housing Division

2025 Enforcement Orders

Penalty: Retailer was assessed a \$3,000.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE § 1201.206 (c), which states not later than the 60th day after the date of each subsequent sale or transfer of a home that is considered to be personal property, the retailer shall provide to the Department a completed application for the issuance of a new statement of ownership.

Respondent violated TEX. OCC. CODE § 1201.206 (b), which states not later than the 60th day after the date of the retail sale, the retailer shall provide to the Department the completed application for the issuance of a statement of ownership.

Respondent violated TEX. ADM. CODE § 80.33 (g), which states that each installation completed, the contracting installer must complete a Notice of Installation and submit the original, signed form with the required fee to the Department no later than seven (7) days after which the installation is completed.

Subject: Champion Home Builders, Inc.

License Number: MHDMAN00000473

Order Number: MHD20250006

Date Issued: January 31, 2025

Type of Order: Consent Order

Complaint Number: MHD2024000589-W

Penalty: Manufacturer was assessed a \$500.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.356(e) by failing to fully correct the deficiencies identified in the Director's Manufacturer's Warranty Order.

Subject: Palm Harbor Villages, Inc

License Number: MHDRET00037083

Order Number: MHD20250007

Date Issued: February 4, 2025

Type of Order: Consent Order

Complaint Number: MHD2024000661-W

Penalty: Retailer was assessed a \$500.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.356(e) by failing to fully correct the deficiencies identified in the Director's retailer's Warranty Order.

Subject: Tracy Vines

License Number: MHSLSP00050330

Order Number: MHD20250008

Date Issued: February 4, 2025

Type of Order: Default Order

Complaint Number: MHD2025000205-LRV

Penalty: Salesperson's License issued as a Suspended Probationary License for 2 years. If a violation is found within the 2-year probationary period, the probation is removed and the license will be suspended for the remainder of the period.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.551(a)(8) by acquiring a criminal record during the five-year period preceding the application date.

Manufactured Housing Division 2025 Enforcement Orders

Subject: Darryl W. Bates
Order Number: MHD20250009
Type of Order: Consent Order

License Number: MHDINS00004427
Date Issued: February 11, 2025
Complaint Number: MHD2025000234-LRV

Penalty: Installer's License issued as a Suspended Probationary License for 2 years. If a violation is found within the 2-year probationary period, the probation is removed, and the license will be suspended for the remainder of the period.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.551(a)(8) by acquiring a criminal record during the five-year period preceding the application date.

Subject: Austin Mobile Homes Company
Order Number: MHD20250010
Type of Order: Cease and Desist Order

License Number: MHDRET00035431
Date Issued: February 20, 2025
Complaint Number: MHD2024000540-LRV
MHD2024000577-LRV
MHD2024000641-LRV
MHD2024000657-LRV
MHD2025000110-LRV
MHD2025000011-LRV
MHD2025000075-LRV
MHD2025000120-LRV

Penalty: Respondent shall cease and desist from any future violations of TEX. OCC. CODE, Chapter 1201, and/or 10 TEX ADMIN. CODE, Chapter 80.

Respondent shall refund Daniela Castro and Mauricio Ortega Gacnuzo, \$10,000.00 within 15 days of the date of this Cease and Desist order. Proof of reimbursement shall be submitted to the Department within 20 days.

Respondent shall refund Evasmo Aguirre Quintera \$33,700.00 within 15 days of the date of this Cease and Desist order. Proof of reimbursement shall be submitted to the Department within 20 days.

Respondent shall refund Dainia Ruth Ortiz Corrales \$10,000.00 within 15 days of the date of this Cease and Desist order. Proof of reimbursement shall be submitted to the Department within 20 days.

Respondent shall ensure that in the future they are in full compliance with TEX. OCC. CODE § 1201.151 and TEX. OCC. CODE § 1201.551(a)(2) by refunding a consumer's deposit or down payment not later than the 15th day after the date that a written request for the refund is received from the consumer.

TEX. OCC. CODE § 1201.610(e), if you fail to comply with this cease and desist order, the Department may impose an administrative penalty in an amount not to exceed \$1,000 for each day of the violation. Additionally, pursuant to TEX. OCC. CODE § 1201.610(f), the director, after not

Manufactured Housing Division

2025 Enforcement Orders

less than 10 days' notice to the person, may without a prior hearing suspend the person's license. The suspension shall continue until the person has complied with the cease and desist order or paid the administrative penalty. During the period of suspension, the person may not perform any act requiring a license under this chapter, and all compensation received by the person during the period of suspension is subject to forfeiture to the person from whom it was received.

Type of Violation: Austin Mobile Home Company, LLC violated TEX. OCC. CODE § 1201.151(a) which states that a retailer must refund a consumer's deposit not later than the 15th day after the date that a written request for the refund is received from the consumer.

Respondent violated TEX. OCC. CODE §1201.551(a)(1) by knowingly and willfully violating a law and order under this chapter.

Respondent LLC violated TEX. OCC. CODE §1201.551(a)(2) by unlawfully retaining money from a consumer in the form of a down payment or deposit.

TEX. OCC. CODE § 1201.610(a) states that the director may issue without notice and hearing an order to cease and desist from continuing a particular action or an order to take affirmative action, or both, to enforce compliance with this chapter if the director has reasonable cause to believe that a person has violated or is about to violate any provision of this chapter or a rule adopted under this chapter.

TEX. OCC. CODE § 1201.610(b) states that the director may issue an order to any person to cease and desist from violating any law, rule, or written agreement or to take corrective action with respect to any such violations if the violations in any way are related to the sale, financing, or installation of a manufactured home or the providing of goods or services in connection with the sale, financing, or installation of a manufactured home.

Subject: B & K TRANSPORT	License Number: MHDINS00004180
Order Number: MHD20250011	Date Issued: March 3,2025
Type of Order: Consent Order	Complaint Number: MHD2025000032-W

Penalty: Installer was assessed a \$500.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.356(e) by failing to fully correct the deficiencies identified in the Director's Installer's Warranty Order.

Subject: Oak Creek Homes	License Number: MHDMAN00000251
Order Number: MHD20250012	Date Issued: March 17,2025
Type of Order: Consent Order	Complaint Number: MHD2025000284-W

Penalty: Installer was assessed a \$500.00 administrative penalty.

Type of Violation: Respondent violated TEX. OCC. CODE ANN. §1201.356(e) by failing to fully correct the deficiencies identified in the Director's Manufacturer's Warranty Order.
