

**TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS** 

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April 17, 2025

Writer's direct phone # (512) 475 -3907 Email: Christina.Thompson@tdhca.texas.gov

Domain Town Center, LLC Austin, Texas taryn.merrill@greystar.com

RE: Domain Town Center

Dear Domain Town Center, LLC:

The Texas Department of Housing and Community Affairs (Department) has reviewed the Public Facility Corporation (PFC) Audit Report submitted by Novogradac & Company LLP on March 3, 2025. This review was performed as required by Section 303.042 (c) of Chapter 303, the Texas Administrative Code Chapter 10, Subchapter I, and the Regulatory Agreement/Deed Restriction for Domain Town Center Apartments.

Events of noncompliance have been identified and corrective action is required. The attached Findings Report details the event(s) of noncompliance and the required corrective action. This notice begins the corrective action period. Please supply all requested documentation no later than **June 16, 2025**, the last day of the corrective action period.

If clarification is necessary to complete the corrective action, contact us as soon as possible. If it is not possible to provide the requested documentation by the corrective action period, correct as much as you can and submit a corrective action plan detailing how and when the remaining issue(s) of noncompliance will be corrected.

The Department recommends submitting a cover letter explaining the documentation submitted to address each event of noncompliance. Submit corrective action to <u>pfc.monitoring@tdhca.texas.gov</u>.



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If you have any questions about this monitoring report, please contact Christina Thompson toll free in Texas at (800) 643-8204, directly at (512) 475-3907, or email: christina.thompson@tdhca.texas.gov.

Sincerely,

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Christina Thompson PFC Monitor

CC: Stephanie.Naquin@novoco.com

# Audit Report

## **Domain Town Center**

The Texas Department of Housing and Community Affairs provides the following Technical Assistance:

In accordance with Section 3(c) of the Regulatory Agreement, the following items are acceptable
to determine income eligibility: (1) pay stubs for the most recent four-week period; (2) income
tax returns for the most recent two tax years; (3) an income verification from the applicant's
current employer; (4) an income verification from the Social Security Administration; or (5) if
applicant is unemployed, does not have tax returns or is otherwise unable to provide other forms
of verification as required, another form of independent verification as would be satisfactory.
The tenant sample revealed multiple household files that contained income verification
documents that do not comply with the Regulatory Agreement. Please ensure the appropriate
income verification documentation is collected in accordance with the Regulatory Agreement.

#### TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

### DETAIL FINDINGS AND CORRECTIVE ACTION PFC PROGRAM

PFC User: Domain Town Center, LLC Property Name: Domain Town Center Address: 7100 Uvalde Rd., Houston, TX, 77049 RA Date: 5/25/2023

Audit Report Date: 2/28/2025 Program: PFC

Corrective Action Due Date: 6/16/2025

Audit Report Review Date: 4/10/2025

PROGRAM: PFC

#### PROPERTY FINDINGS

Unit # 5304		
Finding Noncompliance Date Reason	Household above the income limit 2/28/2025 The file was requested as part of the twenty-percent sample; how eligibility could not be verified.	Correction Date: vever the file was not made available to the Auditor as required. Household
Corrective Action	The owner may complete a retroactive income certification that completely and clearly documents the sources of income and assets for all household members that were in place at the time of the initial occupancy and apply income limits in effect on the move-in date. Submit for Department review a copy of the application(s), income and asset verifications and a new Income Certification form the time of move-in. Or the owner has the option to complete a new current certification using current income and assets sources and current income limits. Submit for Department review a copy of the application(s), income and asset verifications and a new Income Certification form. If the household has moved out or is not income eligible, occupy the unit or another comparable unit on the property with a new qualified household. Submit copies of the application(s), income and asset verification, lease contract and applicable lease addendums to the Department for review.	
Unit # 7314		
Finding	Household above the income limit	
Noncompliance Date	10/7/2023	Correction Date:
Reason	Annualizing the average of the most recent paystubs for the household resulted in the household's annual gross income of \$92,270.36, which exceeds the applicable 80% AMI income limit of \$74,560.	

Corrective Action To correct, designate unit 7314 to an non-program unit since their income exceeds the 80% AMI limit and lease the next available unit of comparable or smaller size to a household that income qualifies at the 80% AMI limit. Owner may survey existing vacant non-program units to replace unit 7314 and reserve as a program-unit to be occupied with a household that income qualifies at 80% AMI. Submit documentation to the Department that the unit is vacant and a statement that it is reserved to be occupied by a Low-Income Household. Or if the household's circumstances have changed, the owner may certify them under current circumstances using current income limits. If verifying under current circumstances, submit a copy of the household file, application, verification of income and assets, executed Income Certification and lease agreement.

Unit # 1303		
Finding	Household above the income limit	
Noncompliance Date	11/27/2023	Correction Date:
Reason	Annualizing the average of the most recent paystubs for the h the applicable 60% AMI income limit of \$55,920.	ousehold resulted in the household's annual gross income of \$61,360, which exceeds
Corrective Action	To correct, designate unit 1303 to an 80% AMI unit since their income exceeds the 60% AMI limit and lease the next available unit of comparable or smaller size to a household that income qualifies at the 80% AMI limit. Owner may survey existing vacant non-program units to replace unit 1303 and reserve as a program-unit to be occupied with a household that income qualifies at 60% AMI. Submit documentation to the Department that the unit is vacant and a statement that it is reserved to be occupied by a Low-Income Household. Or if the household's circumstances have changed, the owner may certify them under current circumstances using current income limits. If verifying under current circumstances, submit a copy of the household file, application, verification of income and assets, executed Income Certification and lease agreement.	
Unit # 8102		
Finding	Household above the income limit	
Noncompliance Date	12/1/2023	Correction Date:
Reason	most recent four-week period; (2) income tax returns for the memployer; (4) an income verification from the Social Security A	the following items are acceptable to determine income eligibility: (1) pay stubs for the ost recent two tax years; (3) an income verification from the applicant's current administration; or (5) if applicant is unemployed, does not have tax returns or is ired, another form of independent verification as would be satisfactory.
		nundred twenty days prior to the Income Certification effective date. Regulatory reek period. Auditor reports income cannot be determined or verified.
Corrective Action	members that were in place at the time of the initial occupancy copy of the application(s), income and asset verifications and complete a new current certification using current income and application(s), income and asset verifications and a new Incor the unit or another comparable unit on the property with a new	It completely and clearly documents the sources of income and assets for all household and apply income limits in effect on the move-in date. Submit for Department review a a new Income Certification form the time of move-in. Or the owner has the option to assets sources and current income limits. Submit for Department review a copy of the ne Certification form. If the household has moved out or is not income eligible, occupy qualified household. Submit copies of the application(s), income and asset and applicable lease addendums to the Department for review.

Unit # 9310		
Finding	Household above the income limit	
Noncompliance Date	11/3/2023 Correction Date:	
Reason	In accordance with Section 3(c) of the Regulatory Agreement, the following items are acceptable to determine income eligibility: (1) pay stubs for the most recent four-week period; (2) income tax returns for the most recent two tax years; (3) an income verification from the applicant's current employer; (4) an income verification from the Social Security Administration; or (5) if applicant is unemployed, does not have tax returns or is otherwise unable to provide other forms of verification as required, another form of independent verification as would be satisfactory.	
	The household reported income was being received from employment on the application but file does not contain any income verification documents. Auditor reports income cannot be determined or verified.	
Corrective Action	The owner may complete a retroactive income certification that completely and clearly documents the sources of income and assets for all household members that were in place at the time of the initial occupancy and apply income limits in effect on the move-in date. Submit for Department review a copy of the application(s), income and asset verifications and a new Income Certification form the time of move-in. Or the owner has the option to complete a new current certification using current income and assets sources and current income limits. Submit for Department review a copy of the application(s), income and asset verifications and a new Income Certification form. If the household has moved out or is not income eligible, occupy the unit or another comparable unit on the property with a new qualified household. Submit copies of the application(s), income and asset verification, lease contract and applicable lease addendums to the Department for review.	
Unit # 5110		
Finding	Household above the income limit	
Noncompliance Date	10/3/2023 Correction Date:	
Reason	In accordance with Section 3(c) of the Regulatory Agreement, the following items are acceptable to determine income eligibility: (1) pay stubs for the most recent four-week period; (2) income tax returns for the most recent two tax years; (3) an income verification from the applicant's current employer; (4) an income verification from the Social Security Administration; or (5) if applicant is unemployed, does not have tax returns or is otherwise unable to provide other forms of verification as required, another form of independent verification as would be satisfactory.	
	The application indicates the household is comprised of two (2) persons and that both members are employed. However, the file does not contain any employment verification documents. Auditor reports income cannot be determined or verified.	
Corrective Action	The owner may complete a retroactive income certification that completely and clearly documents the sources of income and assets for all household	