

Mayors Challenge Survey Template

Provided below is the actual survey tool used to perform the Mayor’s Challenge Survey whose results are summarized in Appendix I.

The purpose of this survey is to gather information from the eight cities in Texas that have accepted the U.S. Department of Housing and Urban Development (HUD) Mayors Challenge to End Veteran Homelessness by 2015. We would like to ask a few questions about the process your city used to implement the initiative, other initiatives you may be implementing, and your progress on the HUD-defined benchmarks. This information will be used in a report to the Legislature on veteran homelessness which will be made public. We appreciate your participation in this voluntary survey.

Name of individual completing this survey:*

Your phone number:*

Your email address:*

Mayor's Challenge city you represent:*

- Austin
- Crystal City
- El Paso
- Fort Worth
- Houston
- Plano
- San Antonio
- Waco
- Other - Please explain: _____

Logic: Show/hide trigger exists.

1. Does your organization maintain a homeless Veteran active list (sometimes called a by-name list) that identifies all homeless Veterans, whether in sheltered or unsheltered locations? Choose one.*

- Yes
- No

Not applicable

Don't know

Logic: Hidden unless: Question "1. Does your organization maintain a homeless Veteran active list (sometimes called a by-name list) that identifies all homeless Veterans, whether in sheltered or unsheltered locations? Choose one." #5 is one of the following answers ("Yes")

1a. How often is the active list updated? Choose one.*

Weekly

Bi-monthly

Monthly

Quarterly

Don't know

Other - Please explain: _____

Logic: Hidden unless: Question "1. Does your organization maintain a homeless Veteran active list (sometimes called a by-name list) that identifies all homeless Veterans, whether in sheltered or unsheltered locations? Choose one." #5 is one of the following answers ("Yes")

1b. How many Veterans are on your city's active list, not including those whose status is marked as missing?

Logic: Hidden unless: Question "1. Does your organization maintain a homeless Veteran active list (sometimes called a by-name list) that identifies all homeless Veterans, whether in sheltered or unsheltered locations? Choose one." #5 is one of the following answers ("Yes")

1c. How many Veterans are on your city's active list with the status of missing?

Logic: Show/hide trigger exists.

2. Has your city achieved the target of providing shelter immediately to any Veteran experiencing unsheltered homelessness who wants it?*

Yes

No

Don't know

Logic: Hidden unless: Question "2. Has your city achieved the target of providing shelter immediately to any Veteran experiencing unsheltered homelessness who wants it?" #9 is one of the following answers ("Yes")

2a. When were you able to achieve this target?*

Logic: Hidden unless: Question "2. Has your city achieved the target of providing shelter immediately to any Veteran experiencing unsheltered homelessness who wants it?" #9 is one of the following answers ("Yes")

2b. How have you achieved the target of ending Veteran homelessness?

Logic: Hidden unless: Question "2. Has your city achieved the target of providing shelter immediately to any Veteran experiencing unsheltered homelessness who wants it?" #9 is one of the following answers ("No")

2c. What is your target date to put systems in place to immediately provide shelter to any Veteran experiencing unsheltered homelessness who wants it?*

3a. What are methods that your city government or community partners use to make initial contact to homeless Veterans about services? Choose all that apply and please write in any answers that are not already listed.*

Stand Down events

Point in Time counts

Boot camp

Other - Please explain: _____

None of the above

3b. What are methods that your city government or community partners use to outreach to homeless Veterans on an ongoing basis about services? Choose all that apply and please write in any methods not already listed.

- Stand Down events
- Monthly review of HMIS data to identify veterans
- Work with counties' Veterans Services Officers
- Work with Veteran Justice Outreach workers at the VA
- Work with Community Employment Coordinators at the VA
- Engage the Veterans of Foreign Wars (VFW) chapters
- Advertise to Veterans within homeless shelters
- Ask motorcycle clubs with members who are veterans to help with an outreach event
- Educate faith communities about services for homeless veterans.
- Educate operators of hotels/motels where homeless veterans might stay
- Advertise at food banks, food pantries, and soup kitchens
- Put flyers about SSVF in "weekend meals in backpacks" programs in schools
- Post flyers about services on dumpsters where people experiencing homelessness might search for items
- Boot camp
- American Legion
- ROTC
- Other - Please explain: _____
- None of the above

4. What is the average number of days between homeless Veterans in your city being identified and being placed in permanent housing?

5. When did you begin the Mayors Challenge to End Veteran Homelessness in your city?*

6. How often do you meet with stakeholders about this initiative?*

- Weekly
- Monthly
- Other - Please explain: _____
- Bi-monthly
- Not Applicable

Logic: Show/hide trigger exists.

7. Did you implement coordinated assessment (also called “no-wrong door”) approach to this challenge?*

Yes

Don't know

No

Not applicable

Logic: Hidden unless: Question "7. Did you implement coordinated assessment (also called “no-wrong door”) approach to this challenge?" #18 is one of the following answers ("Yes")

7a. Which agencies were the leads in implementation?

8. How much has the Mayors Challenge initiative cost your city? Please include all known costs associated.

9. What in-kind or financial resources were used to support the Mayors Challenge initiative?

Logic: Show/hide trigger exists.

10. Have you also taken part in the VA 25 Cities Initiatives?*

Yes

Don't know

No

Not applicable

Logic: Hidden unless: Question "10. Have you also taken part in the VA 25 Cities Initiative?" #22 is one of the following answers ("Yes")

10a. When did the VA 25 Cities initiative begin in your city?*

Logic: Show/hide trigger exists.

11. Have you participated in any other initiatives that address Veteran homelessness? (Do not include Mayors Challenge or VA 25 Cities).*

Yes

No

Logic: Hidden unless: Question "11. Have you participated in any other initiatives that address Veteran homelessness? (Do not include Mayors Challenge or VA 25 Cities)." #24 is one of the following answers ("Yes")

11a. Please list any additional initiatives your city has participated in that address Veteran homelessness.*

12. What approaches are you using to measure progress in the Mayors Challenge? Choose all that apply.*

Point-in-Time count

Counts during Stand Down events

Street Outreach

Other--Please explain: _____

Not applicable

Don't know

Logic: Show/hide trigger exists.

13. The following is a list of services and resources. Please choose all services that your city or city's partners currently provide to veterans:*

Career services

Case management

Dental services

Drug and alcohol abuse treatment

Food or other subsistence need

Housing or shelter

HIV-related medical services

Job training

Legal services

Mental health services

Non-HIV medical services (e.g. primary care)

Pharmacy or medication services

Services for emotional or psychiatric problems

Personal hygiene (shower, haircut, etc)

Vision services

Other--Please explain: _____

Logic: Hidden unless: Question "13. The following is a list of services and resources. Please choose all services that your city or city's partners currently provide to veterans:" #27 is one of the following answers ("Housing or shelter")

13a. Which housing/shelter programs do you provide? Choose all that apply.*

Emergency shelter

Housing First

Permanent Supportive Housing

Rapid Re-housing

Safe Haven

Transitional Housing

Other--Please explain: _____

14. Which of the following housing or assistance programs do you use or provide referrals for? Choose all that apply.*

- Compensated Work Therapy
- Disabled Veterans Outreach Program
- Emergency Solutions Grants (ESG)
- Homeless Housing and Services Program (HHSP)
- Homeless Veterans Dental Program
- Housing4TexasHeroes Grants
- Housing Tax Credit Properties (HTC)
- HUD Continuum of Care (CoC) Program
- HUD-VA Supportive Housing (HUD-VASH)
- National Veterans' Outreach Program
- Projects for Assistance in Transition from Homelessness (PATH)
- Public Housing Authority Section 87 Housing Choice Voucher (Section 8 Vouchers)
- SSI/SSDI Outreach, Access and Recovery (SOAR)
- State Housing Trust Fund
- VA Veterans Benefits Assistance Outreach Program Housing or shelter
- VA Domiciliary Care for Homeless Veterans
- VA Healthcare for Homeless Veterans (HCHV)
- VA Homeless Providers Grant and Per Diem Program
- VA Homeless Veterans Reintegration Program (HVRP)
- VA Incarcerated Veterans' Transition Program
- VA Supportive Services for Veterans Families (SSVF)
- VA Veterans' Workforce Investment Program
- Veterans Court Diversion Program
- Veterans Mental Health Grants
- Veterans Treatment Court Grants
- None of the above

15. Do you take Veteran discharge status into account when allocating city-controlled homeless services? Choose one.*

Yes, city homeless services are for those honorably discharged only.

Yes, there are some city homeless services for those who were not honorably discharged, but they are more restricted than those for Veterans honorably discharged.

No, there are no restrictions on city services based on discharge status.

Other--Please explain: _____

16. When Veterans did not qualify for U.S. Veteran Affairs assistance because of discharge status or other issues, how were those veterans served?*

Logic: Show/hide trigger exists.

17a. Often Veterans face barriers getting services. What barriers make it hard for Veterans to get services? Choose all that apply.*

- Lack of money
- Criminal record
- Immigration
- Incarceration
- Drug use
- Physical disorders
- PTSD
- Mental health disorders (other than PTSD)
- Denial
- Language barrier
- Lack of perceived need
- Lack of telephone access
- Competing priorities (such as family, work, childcare)
- Transportation
- Location of care
- Domestic violence
- Lack of skills to retain job
- Legal issues other than criminal record

- Traumatic Brain Injury
- Passing screening criteria for rental housing
- Reluctance to talk about needs
- Other--Please explain: _____
- None of the above

Logic: Hidden unless: Question "17a. Often Veterans face barriers getting services. What barriers make it hard for Veterans to get services? Choose all that apply." #32 is one of the following answers ("Lack of money", "Criminal record", "Immigration", "Incarceration", "Drug use", "Physical disorders", "Mental health disorders (other than PTSD)", "Denial", "Language barrier", "Lack of perceived need", "Competing priorities (such as family, work, childcare)", "Transportation", "Location of care", "Domestic violence", "Lack of skills to retain job", "Legal issues other than criminal record", "Traumatic Brain Injury", "Passing screening criteria for rental housing", "Other--Please explain")

17b. Which is the greatest barrier Veterans experience for receiving services? Choose one. (If you only selected one option for question 17, please choose it again here).

- Lack of money
- Criminal record
- Immigration
- Incarceration
- Drug use
- Physical disorders
- PTSD
- Mental health disorders (other than PTSD)
- Denial
- Language barrier
- Legal issues other than criminal record
- Lack of perceived need
- Lack of telephone access
- Competing priorities (such as family, work, childcare)
- Transportation
- Location of care
- Domestic violence
- Lack of skills to retain job

Appendix I: Mayors Challenge Survey Template

Traumatic Brain Injury

Reluctance to talk about needs

Passing screening criteria for rental housing

Other--Please explain: _____

Thanks so much for your help!!
